

INSPIRING PERFORMANCE 2007

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AGENDA - DAY ONE

09:00 - 10:00	Registration		
10:00 - 10:15	Ian Gotts, CEO - Nimbus Welcome		
10:15 - 10:45	Jim Boots, Enterprise Architect BPM - Chevron Increasing Chevron's market value through global leadership in process management		
10:45 - 11:15	Andrew Eustace, Director - Microsoft		
11:15 - 11:50	Tea and Coffee		
11:50 - 12:20	Adrian King, COO and Richard Parker, EVP Sell & Implement Solutions - Nimbus Nimbus - future direction		
12:20 - 12:50	David Embleton, Global Contracts Director - Unilever One process, six outsourced providers! How do you manage it?		
12:50 - 14:00	Lunch		
14:00 - 14:25	Graham Puckett, Vice President - OTC Derivatives Client Settlements - JP Morgan Implementing control-ES in the financial services industry & securing adoption - the JPMorgan experience	Andre Loots - National Bank of Kuwait	Sue Devlin, E Government Programme Manager - Bolton Metropolitan Borough Council Engaging the service managers
14:30 - 14:55	Client Presentation TBC	Gareth Owens, Head of IT and Business Delivery - engage Mutual Assurance Capability = competence + reliable process	Chris Trew, Consultant - Sopra Group / East Lothian District Council Developing a process culture within Scottish Local Authorities
14:55 - 15:25	Tea and Coffee		
15:25 - 15:50	Tim Palmer, European Practice Director - EquaTerra Assessing Outsourcing Service Providers: the importance of total capability models	Evin Kose, Process Management Vice President - Finansbank Using control-ES for company-wide process analysis and improvement and optimum head count planning	Sue Beveridge, Head of Customer Access and Delivery - London Borough of Islington "Show me the money" - If we can do it so can you
15:55 - 16:20	Revel Woods - Northern Trust Change management, offshoring and project management	Paul Jackowski - nPower	Simon Daisley, Director - Profusion International Government transformation agenda - Starting with the end in mind
16:20 - 16:45	Tea and Coffee		
16:45 - 17:30	Sir Clive Woodward Inspiring elite performance		
17:30 - 17:35	Close		
17:35 - 21:00	Drinks, buffet and networking		

This agenda is subject to change.

AGENDA FOR DAY TWO >

AGENDA - DAY TWO

09:00 - 09:20					Registration				
09:20 - 09:30					Welcome				
09:30 - 10:00					Debra Stone, Director Global Sales Operations - Avaya Thrilling the CEO and customer - at the same time!				
10:00 - 10:30					Nick Dieltiens, Vice President Lean & Continuous Improvement - Sara Lee International Are your white collar processes too fat? Don't diet, change your lifestyle				
10:30 - 11:00					Curt Blattner, Technical Production Manager - Nestlé				
11:00 - 11:30					Tea and Coffee				
11:30 - 12:15		Willie Ackerman, Senior Manager: Continuous Business Improvement - Business Connexion Implementing an effective process organisation in your company (part one - continued after lunch)		James Akrigg, Microsoft Partner Technical Specialist - Microsoft What it means to build a MS SharePoint environment		Paul Linsell - Nimbus Little known features of control-ES		Gerhard Badenhorst, SAP HR Architecture - Epi-Use A blueprint for integration - human capital architecture and control-ES	
12:15 - 13:45					Lunch				
13:45 - 14:30		Willie Ackerman, Senior Manager: Continuous Business Improvement - Business Connexion Implementing an effective process organisation in your company (part two)		Howard Yates, Principal Consultant - Thorogood Associates Process Performance and Microsoft BI		Denise Gilley, Operational Excellence Coordinator - Chevron Developing and supporting the corporate community		Client Presentation TBC	
14:30 - 15:00					Tea and Coffee				
15:00 - 15:25		Paul Ewers, Business Process Improvement Manager - Visteon Providing clarity and standardisation within an existing framework of processes		Dee Carri, Founder and Director - Torque Management The opportunity of Lean in non-manufacturing environments		Neil Whittington - Arturian ITIL		Christian Reiter, CEO - HRW Consulting Factory Documentation and distribution of SAP processes with BPM-Xchange and Nimbus control-ES	
15:30 - 15:55		John Findlay - Balfour Beatty The journey to a management system for a developed business		Tricia MacPhail, Project Manager - Talisman Energy (UK) Limited Deploying control-ES as a strategic solution within Talisman Energy UK		Alan Chapman, Senior Director, Global Consulting Services Development - Cognos		Nigel Warren, STT Trainer - STT Learn how to add interactive systems training and application help to your process maps	
16:00 - 16:25		Isobel Brimelow, Head of Process Management - Yell Are you in control? Yell's use of the Registry		Tony McCandless, EMEA Operations Director - Dell Managed Services Delivering innovation and partnership in IT Managed Services		Phillip Wallis, Team Leader, Process Documentation - Chevron Process sustainability		David Butler, Director Business Development - Avaya Process calling! Pickup!	

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